



2015
Annual Report



David Ameen

Retiring President and CEO

A look back...

With the end of 2015 came the end of my 40-year long career in healthcare. I started out in healthcare not knowing or realizing that I would be able to influence the industry and impact communities in the ways that I did as a CEO. Having spent the last five and final years of my career in Cass County at Logansport Memorial Hospital, I leave feeling proud of all that we have accomplished together.

In my time as CEO, our hospital and community have seen many changes. We increased volumes year after year by providing services that we knew the community needed and wanted. We launched the Logansport Memorial Physician Network to integrate our physician practices and providers into one cohesive network. We re-introduced orthopedics as a service line to the community, and have continued to grow it with additional providers.

We implemented the Find-a-Doc hotline to help match patients in need of a primary care provider with one who will meet their needs. We have pursued full integration of electronic medical records across the entire organization and off-site clinics. We successfully implemented a patient-centered medical home model with care coordination services in our rural community, where there were more challenges than what you might find with implementation in a larger city.

When I reflect back on all that was achieved, I am proud and honored to have served as CEO. Each of these accomplishments has strengthened Logansport Memorial Hospital's commitment to high-quality, patient-centered care that exceeds the community's expectations. LMH is well-positioned to meet and overcome the healthcare challenges yet to come. I am confident you will enjoy continued success, and wish you the best of luck. Thank you for a fulfilling and rewarding conclusion of my career.



Perry Gay

Current President and CEO

A look ahead...

I find myself excitedly anticipating the beginning of a new chapter in my career at the end of 2015. My family and I are looking forward to all that life in Logansport will bring for the years to come. Even in the short time that we've been here, we are already proud to call Logansport and Cass County our home.

I must thank David for all that he's done for the organization in his time before me. Just as I am proud to be here now, our community should also be proud of the care and the services that our hospital offers. Our goal is that every patient, family member, and community member has a positive experience in our facility, with our staff members and our physicians. We will continue working tirelessly to ensure that is a consistent reality for all whom we serve.

I am pleased to say that Logansport Memorial Hospital is well-positioned to meet the emerging challenges in our ever-changing industry. My vision for our hospital in the immediate future is to build on the success of what we are currently doing, but also to take advantage of some new strategic opportunities. I am eager for our organization to embrace some of the changes ahead. We will remain focused on continuing to make sustained improvements in quality care, while striving to create a culture of service excellence that increases our patient satisfaction. In addition, we hope to continue providing a great workplace for our staff. To give our patients more access to care, we will also look to create and maximize partnerships with our current providers, as well as with new ones who will be joining us.

I consider it a tremendous privilege to be a part of this organization. I plan to lead by trying to do what's best for our patients and our community as I learn more about you -- listening to your concerns, honoring your choices, and keeping you informed. Thank you in advance for choosing Logansport Memorial Hospital for your healthcare, both now and in the years to come.

2015 Statistics



1,799 Admissions



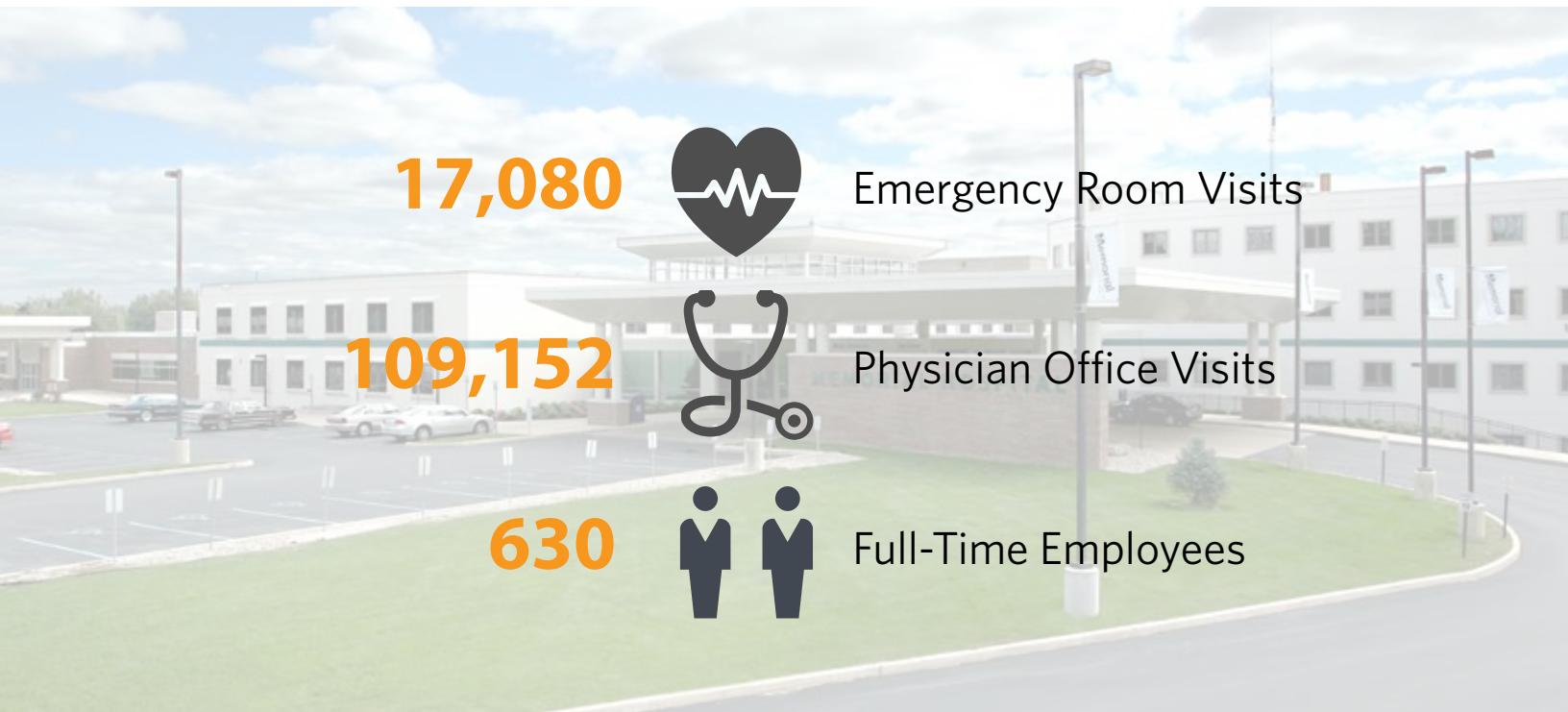
508 Babies Born



4,919 Surgeries and Scopes



89,206 Outpatient Registrations



17,080



Emergency Room Visits

109,152



Physician Office Visits

630



Full-Time Employees

212 Days Cash on Hand



832 Jobs Generated in Cass County



\$36,985,000 Personal Income Generated



\$84,360,715 Generated Output





New Physicians

Our newest providers are committed to the same values in providing rural healthcare that we are -- treating each patient as a whole person, getting to know patients for who they are, and interacting with them both in and out of the hospital in our friendly communities.



Dr. Amy Gingery
Obstetrics and Gynecology

1025 Michigan Avenue
Suite 115
Logansport

(574) 722-3566



Dr. Tonya Brown
Family Medicine

1201 Michigan Avenue
Suite 270
Logansport

(574) 722-4921



Dr. Rene Gutierrez
ExpressMed

3400 E. Market Street
in Cass Plaza
Logansport

(574) 722-9633



Dr. Stephen Kennedy
Family Medicine

Peru Medical Center
1694 W. Logansport Road
Peru

(765) 472-2812



Dr. Alan Anthony
Family Medicine / Dermatology

1025 Michigan Avenue
Suite 215
Logansport

(574) 753-2222



Family Medicine Office, Suite 270

Medical Office Building West

Growing where

We started a renovation in one of our most popular physician offices in late 2014, but didn't get the project finished until 2015. The Family Medicine office in Suite 270 of Medical Office Building West was completely redesigned to accommodate a more efficient flow of patients to their providers.

The entire floor used to house three separate offices, and each space needed more room. By opening up the floor to be one large office space, every square inch has been utilized to hold more rooms and allow for more access to our primary care providers.

Healthcare has never been easy to navigate -- at any point in the process. Patients are often asked to give their same information multiple times to multiple people before they actually talk to their doctor. With the use of electronic health records, we have begun to minimize how frequently patients need to tell their same story to different people. And with the addition of more office space, we have hired dedicated staff members in the office to be responsible for various functions like registration and financial or insurance questions. All of this was done to make your patient experience not only more efficient, but more enjoyable.

If you haven't visited this new suite, we encourage you to make an appointment and try our process. We hope you'll notice the improvements we've worked hard to make for you.

Family Medicine, Suite 270: (574) 722-4921

For a local hospital, we are pretty spread out. Or at least we used to be. We have three off-site clinics that promote convenient access to our services for patients in Logansport and in other communities like Peru and Camden. But we also had physician offices that were close to the hospital, but still not physically part of our campus.

We worked toward changing that in 2015, with the addition of our Surgical Services suite in Medical Office Building East. Patients no longer have to go to multiple locations for appointments, surgeries, and follow-up. Instead, it can all happen right here in our expansive but still connected facility.

We brought together the specialties that are typically associated with using surgical procedures as part of treatment -- general surgery, urology, ENT (ear, nose, and throat), and our most recent addition of dermatology. The new space is large enough to hold these multiple physicians and an extensive staff. Two state-of-the-art multi-purpose treatment rooms have been added as well, so that if an in-office procedure is the best treatment option for you, it can be done quickly and conveniently in the same location.

Patients still report to Ambulatory Surgery in the main part of the hospital for any surgical procedure, but all office visits, consultations, and follow-up appointments will take place in the new office space. One of our goals over the next few years will relate to improving hospital signage that helps you find our offices easily.

Surgical Services, Suite 215: (574) 753-2222

you are going!

Surgical Services Office, Suite 215
Medical Office Building East





Other 2015 Achievements

We are proud of what we can offer to our community, and we look for new opportunities to expand and improve for you every day. Here's a little more about what we worked on behind the scenes this year that still make a big difference for you and your family.

Acquisition of the Logansport Regional Cancer Center

Now known as the Logansport Memorial Regional Cancer Center, Logansport Memorial Hospital expanded its service offerings by acquiring this clinic and staff in 2015. Patients may conveniently continue receiving radiation therapy services as part of cancer treatment. What makes it convenient is that the Cancer Center is located here in town, close to home for most of our patients. Radiation therapy is usually completed in a matter of minutes, so offering the services here enables patients to transport themselves for treatment. We seized this opportunity because it was the right thing to do -- we kept more services here, more people employed here, and hope to give our patients the best possible quality of life when battling cancer.

ICD-10 Completion

If you're not part of the healthcare world, you may not be familiar with the term "ICD-10." But for all of us at Logansport Memorial Hospital, we've come to know the term very well. On October 1 of 2015, the entire healthcare industry was scheduled to change its coding for medical diagnoses to a new system called ICD-10. This system is what is used to document diagnoses in medical records, but it is also used for billing all insurance companies, including Medicare and Medicaid, for the services that patients receive. It was a difficult and time-consuming process to undergo. Our physicians and staff did a tremendous job in working together to achieve completion successfully and on-time.

What does it mean for you, our patient? Better disease management for any conditions you face and increased detail in your medical record for every provider you see as your healthcare needs evolve. Rest assured that as you grow and change, we'll do the same to be here for you, every step of the way.

LMH wins national Quality award

Logansport Memorial Hospital was recognized for overall excellence in Quality, Outcomes, and Financial Strength by the National Organization of State Office of Rural Health in 2015. Performance metrics were captured for more than 4,000 acute care hospitals across the country in consideration for this award, including over 1,300 rural and critical access hospitals. LMH was evaluated and listed among the top performers.



We were honored to have been chosen as a recipient of this award. We take great pride in the holistic, patient-centered approach to healthcare that we have innovatively pursued for our community. That approach is team-based -- we have engaged providers, forward-thinking executives, and exceptional staff at all levels across the hospital who have collectively contributed to our delivery of high-quality care.

Our scores on quality measures have ranked among the best compared to much larger hospitals and organizations throughout the state and country. We are committed to continuous performance analysis and improvement as part of our efforts to remain a financially successful, independent community hospital that provides high-quality care and yields positive patient outcomes.

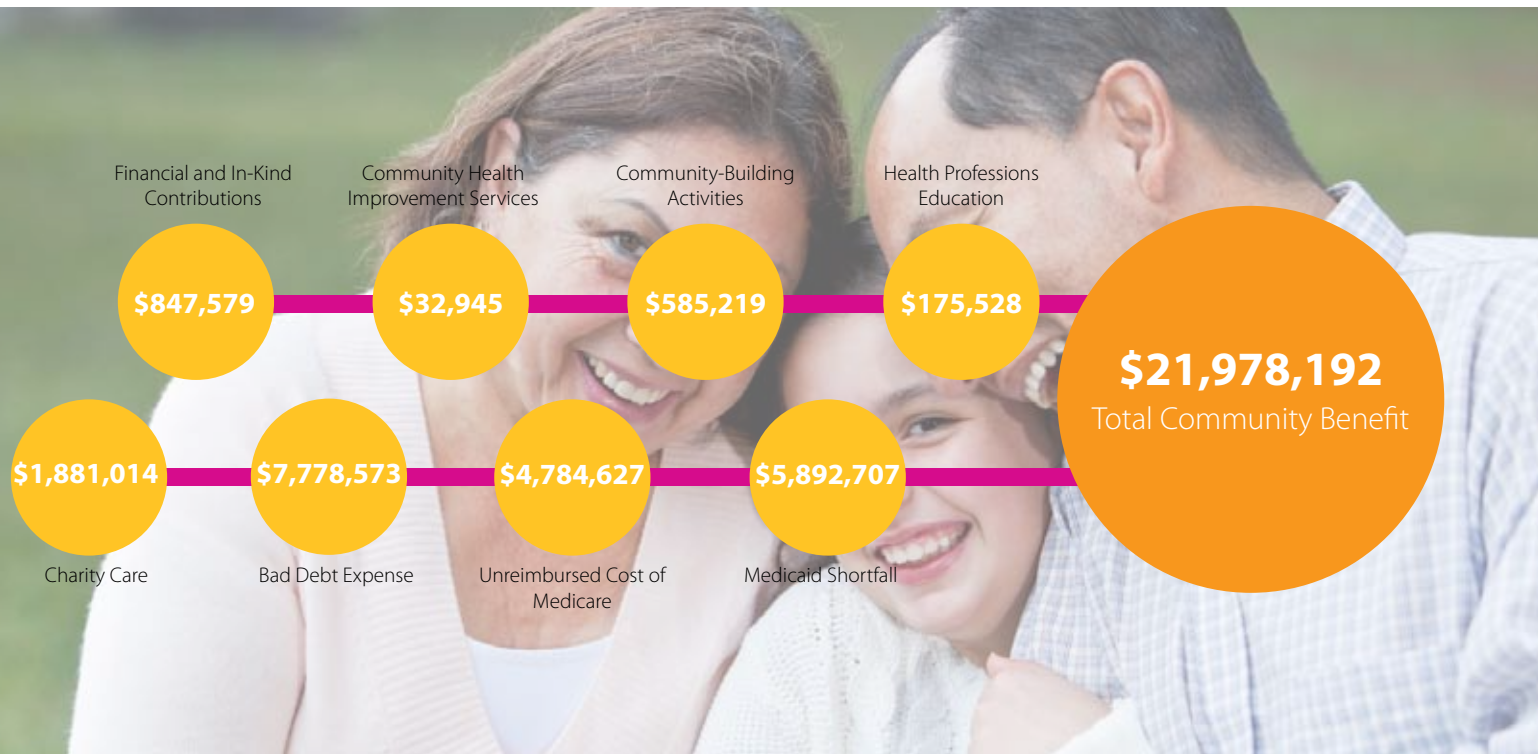
Above all, our commitment will continue to YOU -- our patients and our community. As we fulfill our mission, making "your health our passion," we will also work with you to achieve your best possible health outcomes and to live with a high quality of life.



Community Benefit

Community benefits are programs or activities that provide treatment and/or promote health and healing as a response to identified community needs. They increase access to healthcare and improve community health.

Not-for-profit healthcare organizations like Logansport Memorial Hospital demonstrate their commitment to community service through community benefit programs that may provide free or discounted care to those unable to afford it, and services designed to improve community health and increase access to healthcare.



We are proud of our efforts to give back to the community we serve in 2015. This commitment to improving the health and well-being of our community ranged from important health screenings, educational presentations and programs to grant funding and direct volunteer work by members of our hospital staff.

But in order to truly have a meaningful impact on improving our community's health, we must realize that we can't do it alone. It requires collaboration between Logansport Memorial Hospital and everyone in our community. We are continually seeking opportunities to partner with local businesses, other nonprofits, and individuals who share our concerns and commitment to making a difference here at home -- because there is still so much more to be done.

The challenge we face is that improving the health of our community requires that we all get involved. It starts with changing our own behavior, which can be difficult to do. So our hope in reporting these figures is that you and everyone you know will remember that Logansport Memorial Hospital is here to help with that. Doing our best to keep our community **"well and good."**

Don't hesitate to let us know how we can collaborate to help make our community as healthy as it can be. Send us your ideas at emailus@logansportmemorial.org to get started.



LMH Foundation

Each of these amounts you see highlighted on the right has a story to tell. The dollars you donate reach further than benefitting just one person or one organization, which is what we all hope for when making a philanthropic gift. See how your collective efforts and donations were put to good use this past year.

The story behind the \$36,000 in hospital equipment:

- **\$3,400** was used to purchase manikins and updated CPR equipment.
Benefit: *Training tools for the hospital staff and our community*
- **\$11,300** was used for a new security system on our Obstetrics unit.
Benefit: *Safety and security for our youngest patients*
- **\$19,300** was used for new mattresses on the Med/Surg and ICU floors.
Benefit: *Improved patient care and comfort*
- **\$2,000** was used for new exercise bikes in the Cardiac Rehab department.
Benefit: *Rehab services for improved heart health*

On behalf of everyone at Logansport Memorial Hospital, thank you for your support in 2015. Your generosity made a difference in the lives of many LMH patients, families, staff members and community members during the past year. We have been “gifting for health” since 1985, and the success stories we have to tell and to share would not be possible without the most important part -- **YOU**.

2015 Highlights:

\$5,500

in ongoing maintenance for the River Bluff Trail and Hervey Preserve, so that our community can use them

\$2,990

in free mammograms for 50 women in Cass County who were uninsured or under-insured

\$3,000

in scholarships to three local high school students going on to pursue careers in healthcare

\$2,500

in charitable services for patients who needed help transitioning from discharge to home

\$36,000

in hospital equipment that benefitted patients all throughout the hospital-- in Cardiac Rehab, the Family Birth Center, Med/Surg and ICU units



Keeping you well, and feeling good.



Well and good.™

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