

Overview of the Hospital

As a county-owned, not-for-profit hospital founded in 1925, Logansport Memorial continues to evolve with each passing year.

Our patient volume did increase because we made changes to better serve our community and meet their healthcare needs.

We experienced increases from 2010 in the following key areas:

- Births: + 7%
- Physician Office Visits: + 7%
- ER Visits: + 2%
- Surgeries: +5%

Key Statistics	FY 2011	Key Statistics	FY 2011
Admissions	1,922	Total Surgeries	3,313
Births	518	Scopes	1,035
Physician Office Visits	102,828	Outpatient Registrations	81,397
ER Visits	16,578		

Net Income	\$56 Million
Core Quality Measures	94%

We are proud to report that in 2011, Logansport Memorial Hospital expended **\$14,065,869** for the benefit of this community. *This is a 30% increase over the previous year.*

Of that amount, the hospital paid for **\$1,233,111** for part or all of healthcare costs for our community family members who couldn't afford them.

Community Benefit Programs and Services

Unreimbursed Cost of Public Programs

- **\$4,852,149**

Charity Care

- **\$1,233,111**

Financial and In-Kind Contributions

- **\$225,702**

Community Health Improvement Services

- **\$87,308**

Community-Building Activities

- **\$64,093**

Health Professions Education

- **\$42,260**

Community Benefit and Economic Impact

Using our own data and data from the Logansport Economic Development Foundation, we measure the economic impact we have on our community from employees living and working right here at home.

	2009	2010	2011
Personal Income Generated	\$30,689,415	\$32,355,108	\$33,673,410
Output Generated	\$62,520,264	\$65,913,786	\$76,848,198
Total Employees	609	592	583
Jobs Generated	811	805	801
Households Supported	523	518	596

Logansport Memorial Physician Network

Launching the new Logansport Memorial Physician Network was an initiative that directly impacted the care available and given to patients. The integration of physician practices into one cohesive network helps healthcare providers work together to understand and meet community needs.

This initiative also aligned Logansport Memorial with current industry trends, pursuing patient-focused care that leads to improved quality and cost containment. Coordination of care facilitates communication between different providers so that patients get the right care at the right time, while avoiding unnecessary duplication of services and preventing medical errors. We continuously evaluate our model of care to ensure that it consistently delivers quality care for you and your family.



High-quality care delivered to our patients is our first priority, and by establishing the Logansport Memorial Physician Network, we continue making that commitment to them and to our community.



Dr. Fullen began practicing in January 2011 and chose Logansport Memorial because it is a community hospital. He believes that patient interaction and communication is key, and he is always willing to do what must be done to improve the quality of life for his patients.

Our full line of orthopedic services include office appointments, inpatient and outpatient surgery, rehabilitation and emergencies. Specific services include hip and knee total joint replacements and arthroscopic surgeries, among others.

Jeryl Fullen MD is highly qualified and board-certified, ready to evaluate each patient's needs and make trusted treatment decisions.

Orthopedics

With a rich community history of general orthopedics, we were pleased to re-introduce full-time orthopedics this year for our patients so that they could get the services they need close to home. The ailments and injuries of patients can be diagnosed and treated here by our orthopedic surgeon, surgical team, therapy services, and rehab facilities on campus or nearby.

Because we knew that a definite need for orthopedic services existed, we worked to bring an experienced physician who wanted to re-establish and build our program so that it fulfilled the variety of needs found in our patients. We look forward to continued collaboration that identifies and meets the expectations of our community.

New Physicians



Dr. Kaul was happy to return to Logansport Memorial this year after practicing in Chesterton and Monticello for the past three years.

He practices in Family Medicine with Dr. Kenneth Kigorwe, Dr. Robert McKissick, and Dr. Cory Neumann.

Kamlesh Kaul MD
Family Medicine



Dr. Ahoni grew up in Marion, Indiana and decided to return to her home state to practice medicine after completing her schooling at the University of Illinois.

She joins Dr. Craig Pawlowski, Dr. Veronica Reyes, and Dr. Jewel Salvador in Pediatrics.

Beverly Ahoni MD
Pediatrics



Dr. Tantoco began practicing at Logansport Memorial as a hospitalist before joining the internal medicine staff as a full-time physician.

She now practices with Dr. David Morrical, Dr. Cherie Bennett, and Dr. Octavian Popescu.

Rose Tantoco MD
Internal Medicine

Find-A-Doc Service



574-725-3463

Our goal with this service is to connect each patient with the healthcare provider that best meets his or her individual care needs. The connection between provider and patient is critical for delivering optimal healthcare, and we want to do what we can to facilitate making that possible for everyone.

Implementing the Find-A-Doc service this year increased the access to care for our patients seeking a healthcare provider in our area. This service is also convenient for patients because it gives them the opportunity to have direct contact with someone who can connect them with a provider by making one call to a centralized number.

Staff members answer calls made to the 24-hour phone line and help determine which of our providers would be a good match for addressing medical needs. We are glad to provide this service for our patients so that they may take full advantage of us as their resource for healthcare.

Financial Growth and Profitability

Several factors contributed to the economic turnaround of nearly \$2 million that we experienced this year. Adding four new physicians has helped increase patient volume by providing more access to care here at home. Utilizing electronic records has helped to save time and money, by encouraging sharing of patient information among physicians and helping to decrease any duplication of services. Price negotiations with providers throughout 2011 also made us more cost-competitive and delivered better prices to our patients for services rendered.

This financial growth will enable us to continue being a resource for our community, and we will work to maintain our profitability to best provide high-quality and compassionate care for our community family.



Over 50% of our physicians use electronic records, and all physicians will be using them by June of 2012.

Robert McKissick MD uses the EMR system every day in his family medicine practice, and is familiar with how the technology continues to evolve so that physicians can deliver the most comprehensive and appropriate care for each of their patients.

Sarah Watts is one of the Financial Counselors who will discuss payment options with patients.

Scheduled appointments to talk about payment procedures, options, or to learn more information may be arranged at any time to help patients navigate the process if they need help.



Remaining consistent with another industry trend, Logansport Memorial implemented new payment practices that now require our patients to pay their portion of non-emergency services upfront. Collecting payment before service rather than after it has been provided is a more efficient way to contain costs. In 2011, we delivered \$2.7 million in care that was given without payment collected.

To continue as your community resource for healthcare, we must receive payment for the services we provide so that we can keep working efficiently and effectively for you. We want to use the healthcare dollars we receive wisely and provide high-quality care with appropriate resources, both now and in the future. If a patient legitimately does not have a way to pay, we have counseling services, payment plans, and charity policies for accommodating the cost of that care.

Payment Process

Inpatient Hospice Care

We partnered this year with Hope Hospice to designate three rooms on the medical/surgical floor for use in end-of-life care. The generosity of the Logansport Memorial Hospital Foundation made this possible by renovating and furnishing the rooms comfortably and appropriately to provide for inpatient hospice services.

Registered nurses with hospice training will see to the needs of both the patient and the family. We collaborate in this partnership to benefit patients who have acute care needs that cannot be provided for in the home. We want to work together to provide services that can uphold a patient's quality of life with dignity, compassion, and hope at any time in life.



The hospice rooms are bright and spacious, with family accommodations. Each room has a kitchenette, comfortable furnishings, and private restrooms.



Kathy Michael of Logansport was one of the women who received a free screening mammogram.

"I'm so grateful to the Foundation for giving me this opportunity. My mammogram turned out to be fine, but knowing that for certain gives me a real peace of mind."



Free Mammogram Screenings

Money raised from the annual River Bluff Run and Fun Walk in October was allocated to a fund for providing free screening mammograms to uninsured Cass County women over age 40. Eight women were served through this fund, and were very appreciative of its provision for them.

The Foundation was also awarded a grant in 2011 by the Indiana Breast Cancer Awareness Trust. This grant will provide 45 more screening mammograms for uninsured Cass County women over age 40. Raising awareness for breast cancer prevention and diagnosis will continue to be a priority for the Foundation in the years to come to support the health and wellness of our community.



2011 Annual Report



"As industry trends evolved over this past year, we have also evolved with them to consistently deliver quality care for our patients and meet the needs of this community. We will continue our progressive growth so that we may remain a viable resource for the healthcare needs of Cass County and our surrounding counties."

David Ameen
President and CEO

Todd Weinstein MD
President, Board of Trustees