



2012 Annual Report

Our year in review



From our leaders to our readers...

Like many hospitals across the country, Logansport Memorial Hospital faces significant challenges in today's complex healthcare environment. Our Board of Trustees and senior leadership continually work together to address each new issue, always maintaining our focus on providing patients with quality care that's close to home.

Our progress and measured success for 2012 is largely tied to our strategic goals, which guide our actions and direct our decisions. In the next few pages of this report, we hope you will see how these achievements fulfilled our mission of making your health our passion.

Here at Logansport Memorial Hospital, we are fortunate to have dedicated employees and volunteers and a talented medical staff. We gratefully acknowledge their work and the continued support we receive from our patients and loyal community.



President / CEO **David Ameen** and
Board Chairman **Darryl Hoover**

Key Statistics

Admissions
1,966

Births
521

ER Visits
16,507

Physician Office Visits
95,516

Surgeries
3,272

Scopes
1,257

Outpatient Registrations
79,469

Success with Strategic Goals

PEOPLE

New Mission, Vision, and Values

- aligns organization with a new direction for our healthcare initiatives in the community
- changed these statements to reflect how we will address identified key organizational priorities

Improved Employee Health

- 59% of participants achieved health track goals
- 82% of participants completed health risk assessment
- success achieved through individualized coaching and health education

SATISFACTION and QUALITY

Consistent Components for Quality Care

- low employee turnover
- low nursing vacancy
- competent and qualified staff
- physician engagement



Achieved 100% on Core Quality Measures

- result of good nursing practice and physician care
- low hospital-acquired infection rate
- 100% compliance with mandatory employee flu vaccinations

GROWTH

Adding New Physicians



Monica Cotet MD
Anesthesiology



Agnes Kenny MD
Family Medicine

Logansport Surgical Associates became



Building New Orthopedics Suite

- expands services capabilities for orthopedics and increases capacity for access to care close to home
- new location includes 5 exam rooms, improved handicap access, and adjacency to medical imaging



OPERATIONS and FINANCE

Hospital Reports Profitable Year

- high revenues and operating margin due to previous investments in information technology
- government reimbursements complimented the management of expenses to yield a healthy profit



Our Upcoming Capital Needs for 2013

- additional investments will need to be made in information technologies and hospital infrastructure
- hospital will have to rely on reinvestment of healthy profits and philanthropic support from our community

Other Accomplishments

Information Technology

- ePrescribing now available in physician offices and emergency department; soon on acute care floors
- workstation-on-wheels added to medical/surgical floors to facilitate patient education and interaction
- bedside medication verification (BMV) system implemented to appropriately and efficiently dispense patient medication

Process Improvement

- team of 7 hospital employees certified in different levels of LEAN training
- team is focused on working in all areas of the hospital to maximize productivity for all staff
- hired an operations improvement analyst to work with hospital departments on creating efficient and standardized processes

Logansport Memorial Hospital Foundation



The Foundation received another grant from the Indiana Breast Cancer Awareness Trust that provides funding for mammograms for uninsured women in Cass County. In 2012, we were able to provide **52 free mammograms** for women, while continuing to raise awareness for breast cancer.



The Foundation also financially supports the hospital in its health and wellness initiatives. The funds raised from each event are appropriately allocated for maximum benefit to the hospital and our community.

Total monetary contribution given to hospital and community in 2012

\$71,632

Our Community Involvement

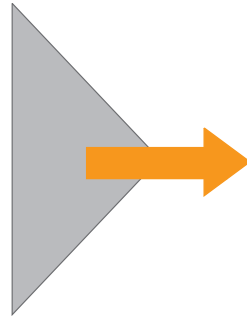
\$32,965,151 generated in personal income

\$75,231,837 in generated output

583 full-time paid employees

797 jobs generated for Cass County

593 households supported



Using our own data and data from the Cass Logansport Economic Development Organization, we can see the economic impact we contribute to Cass County.

The money that we spend in payroll for our employees stimulates the local economy because of how our employees spend that money here at home.

Better Health of Cass County

Collaborative effort with other local organizations to address community health needs and issues



Partnered with Cass County Reading Railroad to sponsor a literacy center for the Walton community



Exceeded our goal as a Pacesetter, raising \$23,000 to be used in our community

Community Benefits Assessment

Logansport Memorial Hospital is a major driver of the local economy, a charitable non-profit organization, an educator, and a community advocate. Through this combination of roles, the hospital's true impact or "Community Benefit" can be measured.

This illustration demonstrates accountability for our responsibilities and commitment to high-quality healthcare for Logansport, Cass County, and our surrounding counties.

Total Community Benefit

\$3,238,129

Charity Care

\$775,250

Financial and In-Kind Contributions

\$294,269

Community Health Improvement Services

\$121,723

Community Building Activities

\$398,499

Health Professions Education

\$147,838

Bad debt and the unreimbursed costs from Medicare and Medicaid have been added into this total. Those numbers are not reflected in this illustration.

