

2019 Annual Report



CEO MESSAGE

By virtually every measure, 2019 was a great year for Logansport Memorial Hospital. Reflecting on the progress we made toward Building Better Health gives me great pride in the success we experienced as an organization. I could not be more proud of the many ways our team of staff and providers have exceeded expectations for high-quality care, and made a positive impact on the health and well-being of those we serve -- both within the hospital and beyond.

We continued to grow the breadth and depth of our services by adding new physicians and upgrading our diagnostic imaging technology, with the goal of improving capacity to meet the routine and specialized care needs of our patients. Ongoing renovations in our OB unit focused on modernization and efficiency will come to fruition in 2020, and "deliver" a state-of-the-art facility space for our youngest patients and their families.

We know that we serve patients from all over the north central Indiana region, and when we saw a need for orthopedic services in our neighboring Miami County, we expanded access to our team of specialists to offer convenient care that was close to home. Our growth strategy is simple -- where there is a need, we will grow to meet it. Access to specialists like our orthopedics team and others in our Physician Network will continue to be one of our top priorities for our north central Indiana service area, as we move from here into 2020 and the next decade.

One of the most significant achievements of 2019 that I want to mention is the financial performance that we reported at the end of the year. As a not-for-profit hospital, we are responsible for reinvesting the profits we make into maintaining or expanding our service offerings. The ways that we do this are what bring our tagline "Building Better Health" to life -- we have been able to build and renovate new spaces and add new services to our community, because of our stewardship with the resources we have. As these new providers and new services have served more and more patients, we were able to report one of the most profitable years in the hospital's history.

That's not a result of the high costs of healthcare, which we are working to address as an industry at the state and federal levels. Instead, it's a result of teamwork and coordination of care that has helped keep you and your family close to home for what you need. It's also a result of the trust you have placed in us to provide that care for you -- and it continues to be our privilege to do so.

So although 2019 has ended, our work has not. We are far from finished in pursuing our goals. We are a community hospital with big plans, and even bigger expectations. Our performance this year was validation that we have the right strategy for the long-term growth that we want to achieve, and that it's working -- for your health, for your safety, and for your quality of life here at home.



PERRY GAY
President and CEO

2019 AT-A-GLANCE

Statistics

1,622

Admissions

517

Babies Born

4,039

Surgeries + Scopes

105,486

Outpatient Registrations

17,965

Emergency Room Visits

141,516

Physician Office Visits

670

Employees

164

Days Cash on Hand

891

Jobs Generated in Cass Co.

\$35,094,000

Personal Income Generated

\$93,077,690

Total Value Economic Impact

Awards



Logansport Memorial Hospital was named a Top 100 rural and community hospital for the fourth year in a row, in 2019. Shortly after learning of this prestigious designation, LMH was additionally recognized as a Top 20 rural and community hospital, a separate distinction among the Top 100 list.

Receiving these awards means that the collaborative efforts to deliver care and achieve positive clinical outcomes for our north central Indiana patients puts Logansport Memorial Hospital in the top 1% of rural hospitals across the country. These awards validate that our proactive approach to performance improvement for our rural service area is relevant and successful in giving our patients the very best care that we can provide.

NEW PHYSICIANS

We continue welcoming new physicians who are eager to serve the residents of north central Indiana and who share our mission of making "Your Health Our Passion."

Kral Varhan, MD

ORTHOPEDICS

1101 Michigan Avenue, Logansport | **(574) 722-2663**



Dr. Kral Varhan is the newest orthopedic surgeon to join the Logansport Memorial Physician Network. He is a board-certified surgeon with fellowship training in adult reconstruction (also known as joint replacements) and arthritis surgery. He has brought this extensive experience to Logansport Memorial Hospital for patients needing total joint replacements, specifically in their hips or knees. He offers the minimally-invasive anterior approach for hip replacements as well.

Dr. Varhan makes it a priority to listen to his patients, getting to know them and better understand their reasons for seeking treatment or care. He works to address your specific concerns and develop a personalized treatment plan that feels right for you. Dr. Varhan believes that the best orthopedic results are achieved when patients play an active role in the decision-making process for their care.

Olusina Akande, MD

FAMILY MEDICINE

1201 Michigan Avenue, Suite 270, Logansport | **(574) 722-4921**



Dr. Olusina Akande is the newest family medicine physician to join the Logansport Memorial Physician Network. He is a board-certified physician with clinical expertise in diabetes and weight-loss management.

Dr. Akande enjoys the variety of patients and conditions that are treated and addressed as part of family medicine. He is committed to finding the best, most individualized solution for each patient's health needs and goals. When he doesn't know the answer right away, he takes the time to research and properly diagnose your symptoms so that he can recommend or prescribe a treatment plan best suited for you.

Dr. Akande is excited and proud to see his patients reach and conquer their health goals. He believes that at the end of the day, taking charge of your own health is one of the best things you can do for yourself.

DRUG BOX INSTALLATION

At the very beginning of 2019, Logansport Memorial Hospital's Community Pharmacy installed a drug disposal box in its lobby, in partnership with the Consumer Drug Take-Back Program. In its first year of use, Community Pharmacy sent back over 2,000 pounds of medications to be safely destroyed.

Pharmacist and Community Pharmacy manager Angela Bowen said, "Community Pharmacy has offered services to take back unused and unwanted prescription drugs for several years. By adding this box to our lobby, we gave our patients and customers the additional option of also destroying controlled substances with this new partnership."

She went on to say, "Getting medications that are expired or no longer needed out of the community is very beneficial in the interest of public health. When these medicines remain in the home, they can be a leading cause of accidental poisoning or misused by others who were not the intended recipients of the medication. When flushed or trashed, these medicines can make their way back into the environment, affecting the water, air, and food we all consume."

The drug disposal box in Community Pharmacy provides an accessible, safe place for the public to dispose of these medications properly. See below for some frequently-asked questions about the program, and to know what's accepted and what is not.

Accepted Items: unused or expired prescription and over-the-counter medications

Restricted Items: needles/syringes, lotions and liquids, aerosols, inhalers, thermometers, illegal drugs

FAQ:

Do the medications I want to turn in need to be in any type of special container?

No. The consumer may deposit loose pills or bring them in their original container.

Do I have to fill out any kind of form, documentation, or pay in any way?

There are no forms to complete, and the service is free. No questions are asked about the medications you are depositing.

Do I need to scratch out my personal information on any bottles?

This is not necessary, but is acceptable. The service used by LMH will not use or collect any personal information in accordance with patient privacy guidelines.



Community Pharmacy Hours:

Monday-Friday: 8:30 am - 5:30 pm;
closed at 11 am daily for a 30-minute lunch.

Stop by in the Main Lobby at Logansport Memorial Hospital. You can also take advantage of curbside service or home delivery.

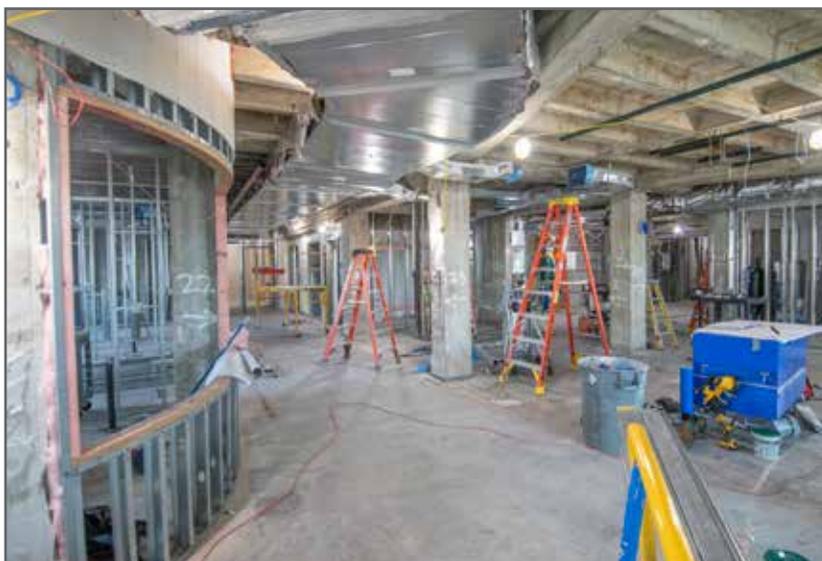
Call **(574) 732-0418** for questions about the drug disposal program.

BUILDING BETTER HEALTH

Logansport Memorial Hospital is proud to not only expand our services, but also enhance our current services so that our patients can receive the best care, right here at home. While we are always striving to meet the needs of our community by bringing in new service lines, we also believe in the importance of updating current technology and services so that our standard of care is always of the highest quality. Read on to see some of what grew and changed in 2019.

Ongoing Renovation

OBSTETRICS UNIT



Set to open third quarter of 2020, the Logansport Memorial Hospital Family Birth Center will be the newest, most up-to-date OB unit in the north central Indiana region. Providing the highest level of quality care has always been our top priority, and we're aiming to not only meet the needs, but exceed the expectations of our expecting families.

Plant Engineering Supervisor Brent Colvin shared what families can expect from the new space.

"The new unit will have LDRP rooms, meaning moms will labor, deliver, and recover from giving birth all in one room," he says. "This is a huge improvement compared to what we do now. The rooms offer a suite experience. They are twice the size of the old rooms and offer extra amenities, more comfort for both mom and dad, and lots of natural light – with at least two windows per room. We have also added a nourishment center for families while they wait."

He went on to explain, "These rooms are brand new, highly efficient, and hypoallergenic but they are also more convenient and safer than ever before. You will be in one place, from arrival to departure. Security on the unit is better than ever before, because their safety is our highest priority."

We look forward to the 2020 opening of the Family Birth Center, and we are proud of all the progress that has been made in 2019.

New MRI Machine

MEDICAL IMAGING

In 2018, Logansport Memorial Hospital entered into a new partnership with Summit Radiology to offer more on-site options for imaging services for our patients. As we have continued that partnership in 2019, we moved forward with upgrading a significant piece of our medical imaging technology.

Logansport Memorial Hospital invested \$1.4 million into one of the newest MRI magnets available. With the purchase of this new system, Logansport Memorial Hospital now has the most advanced MRI in this region.



LMH Medical Imaging Director Greg Descoteaux says, "This new magnet gives an exponentially greater image quality and versatility with testing than we have ever had before. The old magnet had aged, and there have been several advances in technology since it was installed over 10 years ago. It was time to invest in a new magnet and platform, and the patients will really benefit from this investment."

The wide bore feature of this new MRI system helps with patient comfort. The magnet is slightly shorter, meaning the patient has more room while inside the machine for the procedure. In addition to more space, testing can be done either feet first or head first to help patients find testing to be comfortable and tolerable.

The overall budget for the MRI upgrade project was approximately \$1.7 million, meaning about \$300,000 was allocated for renovating and upgrading the imaging space. Under the direction of LMH Plant Engineering Supervisor Brent Colvin, and with the hard work from our plant engineering team, we were able to completely renovate the space with top-of-the-line improvements while staying under budget, for \$100,000. These renovations included a new ceiling, new flooring, paint and furniture, and LED lighting throughout the entire MRI Suite. Two private dressing rooms and a consultation room were also added to increase patient privacy and comfort.

Additionally, some behind-the-scene improvements were made to accommodate the changes, including:

- Adding a 20-ton chiller with all new, high voltage electric service.
- A new metal detection system to increase patient and staff safety by identifying potential imaging issues including pins and artificial joints.
- Roof modifications to accommodate a new chiller.
- Complete renovation of the MRI equipment room with a new AHU air-handling unit.
- Rerouting of wires to run through the ceiling rather than through the floors.

With the installation of this new unit, and complete remodel of the MRI Suite, Logansport Memorial Hospital is confident that patients will receive the highest caliber of imaging services available in the region, right here in the comfort of home. This investment will allow us to keep patients closer to home for the imaging procedure they need, rather than having to travel as they may have done in the past. Having this advanced technology now gives us the ability to expand our services in the future.

BUILDING BETTER HEALTH

Expanding Partnerships

SCHOOL PHYSICALS

In 2018, Logansport Memorial Hospital started a new service line, offering sports medicine services with certified athletic trainers placed in local school systems across the region. Currently, there are five local school systems who are part of the Logansport Memorial Sports Medicine program:

- Logansport Community School Corporation
- Pioneer Regional School Corporation
- Caston School Corporation
- Peru Community Schools
- North Miami School Corporation

As part of that partnership, providers from the Logansport Memorial Physician Network offer sports physicals in an on-site clinic at each school corporation. The reduced rates charged for the physicals we provide directly support the school's athletic department. Student athletes are required to have a current physical in order to participate in their respective sports seasons, so as part of our comprehensive approach to their health and wellness, we provide these physicals to get them started on the right foot (no pun intended).

**We proudly provided 501 students with a sports physical in 2019,
and donated a total of 279 staff hours in hands-on assessment of student athletes
around the north central Indiana region.**

The Logansport Memorial Sports Medicine Program is proud to serve these school corporations and student athletes with the highest levels of care:



LOGANSPORT



NORTH MIAMI



PIONEER



PERU



CASTON

Expanding Access

ORTHOPEDICS IN PERU AND MIAMI COUNTY

As patients across the north central Indiana region stay active, they look for experienced experts who can help them maintain their mobility and enjoy their quality of life. With the addition of Dr. Kral Varhan to the Logansport Memorial Orthopedics team, our experts are now serving more patients and keeping them close to home – expanding services and orthopedics offerings in Peru and Miami County.

A wide range of orthopedics care is now available at the Logansport Memorial Peru Medical Center, by appointment only. If surgery or additional rehabilitation is needed, other services at Logansport Memorial Hospital are only a short drive away.

The clinical expertise working for you includes:

- The full scope of general orthopedics, including non-operative and operative management
- Joint replacement of the hip and knee, including the minimally-invasive anterior approach for the hip
- Treatments for arthritis
- Hand injuries and common conditions, including carpal tunnel syndrome, trigger finger, entrapment, de Quervain's disease, Dupuytren's contracture, fractures and tendon injuries, and joint replacements of the finger and thumb
- Sports medicine services and injury care, including ACL reconstruction and rotator cuff repairs
- Fracture care
- Worker's compensation injuries

The Logansport Memorial Orthopedics team aims to provide the highest quality, evidence-based care to patients from all parts of north central Indiana, to help them stay in motion or get back to being in motion. Dr. Ramachandran and Dr. Varhan are surgical experts who are well-trained in minimally-invasive, arthroscopic, and open surgical techniques to help restore function, improve quality of life, and return their patients to the activities they love.

Stronger bodies start here – now in Peru and Miami County at the Logansport Memorial Peru Medical Center.



LMPN ORTHOPEDICS

(inside the LMPN Peru Medical Center)

1694 W. Logansport Road
Peru, IN 46970

(765) 472-2812

COMMUNITY BENEFIT

Logansport Memorial Hospital is more than a place where people go to heal. We are a part of the community that fosters health and represents hope. Building Better Health goes beyond the healthcare provided here on our campus; it's the initiatives, education, and contributions for Cass and surrounding counties to ensure our patients have the tools they need to live their healthiest lives.

As a not-for-profit organization, it is our responsibility to provide programs and services that increase access to needed care for those who live here. We define these programs as the "community benefit" that we provide. The dollar amounts reflected below demonstrate our investment in programs, services, and community health partnerships that directly address the needs of our patient population.

You'll notice that a large part of our community benefit comes from charity care, bad debt expense, and the unreimbursed costs of Medicare. Part of our mission as a community hospital is to provide healthcare to all in need, regardless of their ability to pay. Most of the public programs that provide reimbursements to hospitals -- like Medicare and Medicaid -- do not cover the total cost of providing care. Logansport Memorial Hospital absorbs the difference between what it costs for the care provided and what is paid to the hospital for that care.

2019

Financial and In-Kind Contributions	\$1,529,465
Community Health Improvement	\$387,857
Community-Building Activities	\$327,905
Health Professions Education	\$1,750,466
Charity Care	\$613,463
Bad Debt Expense	\$4,180,526
Unreimbursed Cost of Medicare	\$13,341,414
Medicaid Shortfall	\$49,010

\$22,180,106
TOTAL COMMUNITY BENEFIT

LMH FOUNDATION

For the Trails

SECURITY CAMERAS

This year, the Logansport Memorial Hospital Foundation committed \$25,000 to the City of Logansport's Trail Security Cameras Project. The goal of this project was to ensure a safer and more secure trail system for the community. Members of the LMHF board presented the Logansport Parks Foundation with a \$25,000 check for security cameras in mid-March. On June 13, the installation of new security cameras began.

The project also included plans for trail markers to be designed and placed on all public trails, to help individuals and emergency personnel locate those who may need assistance. Each trail has its own logo, color, and numbering system so that emergency personnel can find you quickly and efficiently. Designed by Mercedes Brugh and executed by local artisan Jim Galbreath, these 3-foot high stainless steel trail markers were installed on the Little Turtle Waterway, and LMHF's River Bluff Trail and Hervey Preserve. We are glad to have these trail markers on our trails and to have been part of making them safer for our community to enjoy.



For the Community

"UP ON THE ROOF" GALA

Our second "Up on the Roof" Gala was held Saturday, August 17 on the upper deck of the LMH parking garage. Guests began arriving at 5:30 pm and you would never have known that it had rained for most of the morning earlier that day. The LMH Foundation hosted this event after being called upon to help fund the purchase of a state-of-the-art 3D mammography machine. This new machine will upgrade the technology available to women in our community, when treating and fighting breast cancer.

The outpouring of generosity from our guests was tremendous, raising \$70,000 through live and silent auctions and a "Fund the Need" special segment. Before our "Fund the Need" segment, guests were moved by a speech from Joyce Eshelman, a local breast cancer survivor, inspiring donations of over \$46,000 during that special time. The evening's entertainment came from The Grace Scott Band during cocktail hour, and from the First Impression Band out of Indianapolis after the auction. The LMH Foundation and its Board of Directors are very grateful to our guests and generous donors who made this event such a success in 2019.



BUILDING

BETTER

HEALTH



1101 Michigan Avenue, Logansport | (574) 753-7541 | LogansportMemorial.org