MISSION
Your Community Resource for Optimal Health.

VISION
Memorial Hospital is a progressive market leader that utilizes innovative services and technology to provide compassionate, customer-centered care. We are committed to health and wellness to achieve an optimal quality of life.
Sharing our values

Values determine our focus. Our overriding ideals - Customer service, integrity and an enthusiastic and compassionate workforce - permeate all areas of our day-to-day operations.

In 2009, other values set the standard for advancing our healthcare services:

Expanding services — Our goal is to offer services that make sense for a hospital our size. Two of our latest innovations expand options for women. The all-digital Breast Center opened after several years of planning. The new minimally-invasive hysterectomy (LSH) is a feather in the cap for the hospital and Drs. VanCuren and Murray.

Access to care — Integration strengthens our services and allows us to mold the future of our Physician Network by opening more sites and expanding existing ones. The ICU renovation helps us provide better care in a cost-effective manner to seriously-ill patients.

Collaborations and Partnerships — We know that working hand-in-hand enriches all in our community. The Cass County Health Needs Assessment identified areas of need and opportunities for solutions. Working with Miller’s Merry Manor to reopen The Arbor helped us better care for seniors, while programs for children placed the emphasis on our future leaders.

Community health and wellness — The LMH Foundation supports our efforts to encourage health and wellness in our rural community. Supporting patient needs, promoting special programs for children and maintaining our trails creates a positive presence.

Quality — Technology propels us into the future as we develop our new website and work to implement an electronic medical record in the hospital and our Physician Network.

Stewardship — With sincere appreciation for your trust, we give back to our community through donations of time and money, service and economic benefits.

Despite hard economic times, 2009 was a year full of promise and purpose. We thank you for supporting our hospital and allowing us to put into action the slogan Here to Care.

Brian A. Shockney
Brian Shockney, CEO

Max Metzger,
Chairman of the Board of Trustees

The Board of Trustees for 2009 included (Standing) Tom Lane, Vice-Chairman Todd Weinslack MD, Chairman Max Metzger, Dallis Bowditch MD, Ruth Bennett, Brian Shockney (Seated) Secretary Brian Merrill and Rex Harris. Sadly, Rex passed away in 2009, but his presence on the hospital board will be long remembered.

Latest innovations expand options for women

Breast Center
To coordinate a comprehensive breast-care program to detect cancer, we opened a Breast Center by expanding and renovating existing space. It is home to an array of digital-imaging technology to help detect breast cancer in its earliest phase: mammography, breast MRI, ultrasound and stereotactic needle biopsies and aspirations.

Digital mammography...a best defense
The centerpiece of the Breast Center is our new state-of-the-art digital mammography, which gives women who undergo routine mammograms the latest diagnostic technology available to them. The sharp images show more of the breast area for improved diagnostics. Our hope is that by offering the latest innovations in high-tech digital imaging and breast cancer detection, more area women will follow recommendations for regular mammography screenings.

First in area to perform new hysterectomy
OBGYNs Jeffrey VanCuren and Bruce Murray of the Women’s Health Center were the first two physicians in this area to perform a new hysterectomy procedure called Laparoscopic Supracervical Hysterectomy (LSH). Only three small incisions are needed to remove the uterus, making this surgery a valuable option for many women.

LSH can significantly reduce the symptoms which may occur after more radical forms of hysterectomy. It’s not for everyone, but if the patient qualifies, the procedure typically lessens bleeding, pain, recovery time and hospital stay. James Hall MD also performs the LSH surgery.

The procedure
In a Laparoscopic Supracervical Hysterectomy, a doctor inserts a thin, optical tube and other small surgical instruments into the abdomen through 3 or 4 tiny incisions. The laparoscope acts like a video camera, guiding the surgeon, who carefully removes the uterus through one of the openings.

Radiologist Scott Schaefer studies conventional (top) and digital (bottom) breast images, noting the clarity of the digital images.

Because of its commitment to fighting breast cancer, Memorial Hospital has been certified as a Pink Ribbon Facility.
Integration strengthens our services

In 2009, we expanded and strengthened our services, integrating the goals of quality and efficiency throughout as we planned for the future. We upgraded clinical areas with an eye to the cost-savings that will result. We added physicians, nurse practitioners and other providers to our Physician Network to extend our care to more patients. We opened more practice locations to bring our services closer to patients. We moved physician offices to group like practices together and to give space to others for more providers and services.

ICU – Efficient into the future

Our ICU was renovated extensively to better meet the needs of severely-ill patients. Efficiencies in design improve care and reduce expenses. The workstation allows staff to check on patients at a glance, and bedside computers help doctors and nurses quickly assess a patient and review tests already completed to help make treatment decisions. Switching to LED lighting reduces energy usage by 79%, and poured flooring helps ensure cleanliness in an area where patients are susceptible to infection.

Growing primary care services

Four physician practices at Memorial Hospital expanded through relocation or renovation:

- Dr. Josephine Okwuchime (Dermatology Center) relocated to a larger space in Medical Office Building East to add a nurse practitioner and more services.
- Dr. Stephen Sauer (River Bluff Family Medicine) moved to the second floor of Medical Office Building West near other family medicine physicians.
- Logansport Pediatrics absorbed Dr. Sauer’s old office for a bigger waiting area and more patient rooms to make space for our fourth pediatrician, Dr. Jewel Salvador.
- Family Health Care enlarged its space and incorporated a suite across the hall to add Kenneth Kigorwe MD and a nurse practitioner.

Provider expansion

In 2009, we added providers and services for our patients.

Doctors who joined our Physician Network:

- Kenneth Kigorwe, MD – Family Health Care
- Robert McKissack, MD – Family Health Care
- Christopher Marino, MD – Internal Medicine Specialists
- Jewel Salvador, MD – Logansport Pediatrics
- David Short, DO – North Central Indiana ENT

Visiting specialists:

Kenneth Konrath, MD – Lafayette Orthopaedic Clinic

Other new providers in our Physician Office Network:

- Pat Benedict, NP – ExpressMed
- Rebecca Miller, NP – Small Parts Clinic/Healthy Companies
- Beth Ruff, CNP – Family Health Care
- Stacey Shiltz, MS, MSCEO-A – North Central Indiana ENT
- Linda Stapleton, FNP-BC – Camden Health Center
- Pam Steinberger, NP – Dermatology Center
- Stacie Stutzman, FNP – Family Health Care

Extending our reach

We opened the Camden Health Center to extend medical services in Carroll County. Nurse practitioners Linda Stapleton and Lois Taylor-Wolfe operate the facility, with Dr. Mark Meyer as its medical director.

Our Clinics

Carroll County Medical Center
104 South Howard Street, Flora
574.967.4637

Camden Health Center
132 West Main, Camden
574.686.2022

ExpressMed
3400 East Market at Cass Plaza, Logansport
574.722.XMED (9633)

Royal Center Clinic
100 Kramer Street, Royal Center
574.643.3400

MPI Clinic a bold move

Materials Processing, Inc. (MPI), the umbrella company for Small Parts, ABC Metals, Inc. and HTI in Logansport, made a bold commitment to invest in a healthcare clinic for its employees and families. The clinic, located at Small Parts for the convenience of workers, offers a wide range of free medical services for MPI employees. MPI partnered with Memorial to provide care through Medical Director Stephen Sauer MD and Nurse Practitioner Rebecca Miller.

Sharing our experience

Because of the success of our own employee health management program, we partnered with SIHO Insurance Services and Consolidated Union to offer a unique health management system to employers across the U.S. CentriHRM brings a healthier lifestyle to the workforce through education, communication and prevention. Improved health results in lower health-benefit costs, reduced absenteeism and more productive and satisfied employees. Our message has enlisted 4025 covered lives in hospitals and companies in Indiana, Colorado, Chicago and Washington D.C.
We value our partnerships with community organizations. By working together, we create a healthier community with potential beyond what any organization could do alone.

**Health Needs Assessment**

During 2009, we finalized the community health-needs assessment that gathered input from residents of Cass and surrounding counties. With the help of Purdue University, we were able to identify the needs of our community and begin to develop solutions. Access to healthcare, tobacco use and chronic disease management were three identified areas of need.

As part of an effort to draw attention to the uninsured, we partnered with Area Five to bring the Indiana Family and Social Services Administration (FSSA) van to Logansport in March. More than 100 people talked face-to-face with an FSSA representative about insurance, benefits, cash assistance, job training and food stamps.

**The Miller’s Advantage**

In a move welcomed by the community, Miller’s Merry Manor reopened the Arbor Transitional Care Unit on Memorial’s third floor in early 2009. The unit serves individuals who need short-term rehabilitative care following a hospital stay. Memorial was pleased to partner with Miller’s to utilize the space that was originally designed for this purpose with a company that has proven expertise in operating a post-acute care and rehab unit.

**Sign of the times**

Through an annual bioterrorism grant from state funding, we partnered with Pioneer Junior-Senior High School to install an Electronic Message Center on school grounds in Royal Center. The sign provides school and community information on busy Hwy 35 where several thousand people can be educated. It will also be linked to the Emergency Management System that provides critical information such as Amber Alerts.

**BMI awards aimed at prevention**

We started the Healthy Kids BMI five-year study to assess the value of emphasis on proper nutrition and exercise to help children choose healthy habits. Our goal is to decrease the incidence of obesity that leads to detrimental chronic diseases.

The second $10,000 award went to Columbia Elementary School for decreasing its average BMI by one percent. Pioneer and Caston elementary schools were also recognized with $500 awards. All grants were made possible by the McTaggart Charitable Trust.

**Clean hands make a difference**

Memorial Hospital donated 58 hand sanitizer stations to Cass and Carroll County Schools to help stop the spread of disease. “These stations are so convenient and wonderful,” commented Anita Hillis, kindergarten teacher at All Saints School in Logansport. “Before, we had to stand in our doorways with spray bottles. Now the kids see them around the building as constant reminders to use them.”

**Community education to reduce disparities**

A taskforce led by Area Five formed the local Indiana Minority Health Coalition (IMHC) to help reduce health disparities to minority populations and improve health outcomes. The local IMHC Taskforce provides input and support for activities in Cass and Miami counties. Our Foundation holds the grant for $52,175 for the group to promote awareness, provide education and coordinate health services and activities.

**Tackling better healthcare**

Along with other community leaders, we have taken the first steps to participate in the Better Healthcare of Indiana initiative. Instead of waiting for federal reform, this group will tackle local healthcare challenges to slow the growth in medical spending through changing health behaviors and implementing best practices, while improving patient experiences and the health of the community.
LMH Foundation supports our efforts

Programs and projects funded by our Foundation help to meet patient and staff needs every day. Despite the weak economy, the Foundation was able to continue these services in 2009. LMHF provided $72,500 to fund healthcare equipment and services including an obstetrics baby warmer, new EMS coats, interpreter services, as well as cardiac rehab and diabetes education scholarships.

Jump with Jill

Last April, over 2,200 students from Cass County’s nine elementary schools learned about nutrition during “Jump with Jill.” Through music and entertainment, the program empowered kids with knowledge about making healthy choices. Creator Jill Jayne, MS, RD, “Rockstar Nutritionist,” meshes her credentials as a dietitian with music to encourage children.

Oh Baby Run

The First Annual Oh Baby Run, a 5K run and fun walk, brought in $2,500 to help fund a new Obstetrics Central Monitoring System. Later in the year, LMHF hosted well over a hundred runners and walkers at the CentricHRM River Bluff Run and Fun Walk. The October event raised $1,200.

Technology propels us into the future

The US government has mandated “meaningful use” for patient records to include e-prescribing and an electronic medical record (EMR) for every American by 2015. The ultimate goal is to improve our health through a transformed care delivery system where providers will have real-time access to all medical information to help ensure the quality and safety of the care provided. In 2009, we developed a five-year strategic plan to upgrade Memorial’s medical record technology to meet or exceed the 2015 deadline.

EMR - Everybody’s future

Moving patient records from paper-filing systems to computers creates great efficiencies in cost and access. Good care becomes easier and safer when records can easily be shared with local doctors, as well as specialists hundreds of miles away. Diagnosis and treatment decisions are more accurate, and quick access to your records may save your life in an emergency! In carefully planned phases over the next 18 months, all offices in our Physician Office Network will transition to EMR.

LMHF oversees the care of River Bluff Trail and the Hervey Preserve. Late in the summer of 2009, the Foundation Board of Directors approved a $26,000 maintenance improvement for sealing and repair to River Bluff Trail, which opened to the public in 2004.

Foundation Board Members 2009

Michael Bowditch
Vicki Byrd
Shirley Chua
Chad Geer
Milt Hess
Juanita Jackson
Robin Knabel

Ellen Williams Kuker
John Land
Michael Meagher
Gretchen Miller
Brian Morrill
Maureen Prentice
Brian Shockney

A peaceful section of River Bluff Trail was replaced and the berm repaired.

New website is interactive and informative

Last fall, we launched a new website with many customer-friendly features. Although the new baby and job application pages are most popular, viewers can also register for classes, pay bills, sign up to volunteer, send a card or gift to a patient, view pictures of our trails and learn more about hospital services and our Foundation. The web address is www.logansportmemorial.org.

Dr. McKissick slides his finger across a sensor on his computer to e-prescribe.

EMR - Everybody’s future

E-prescribing is faster and safer

Our physicians began using e-prescribing to streamline ordering prescriptions and prevent errors due to handwriting or verbal misunderstandings. New prescriptions and renewals are sent electronically to the patient’s pharmacy of choice and checked for insurance eligibility, drug and allergy interactions and appropriate dosing. Robert McKissick MD was one of our first doctors to use e-prescribing. “I believe E-prescribing keeps better track of the medications my patients are taking.”

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Volunteer Now!

Click here to sign up online and become a Logansport Memorial Hospital Volunteer today!

Send a FREE greeting card to a patient.

Click here to pay your Logansport Memorial Hospital bill online! It’s FREE and easy!

Scholarship winner

Each August, the Foundation awards a scholarship to deserving employees in honor of former CEO, the late George Poor, a strong supporter of education. In 2009, Shanna Bonnell, an OR nurse, was awarded $1,000 to further her education. She earned her BSN from Indiana University and will complete her Masters Degree from Ball State University in the fall of 2010.
Giving back to our community was a priority in 2009. In addition to free classes on diabetes and birthing, our staff gave 413 hours of time to community boards such as Area Five, LEDF, Cass County YMCA, Plan Commission and the United Way. We volunteered 310 hours of staff time to support other community events such as Relay for Life, Taste of Cass County, Red Cross, the Carousel and more. We hosted Teddy Bear Tours and visits by the Japanese Counsel. Our employees surpassed their United Way goal of $18,000. Several hospital departments used their national celebration weeks to collect food, clothing and other items for local organizations giving to the needy.

Our Volunteer Auxiliary donated 11,364.5 hours to help patients, visitors and staff. In addition to operating the Gift Shop, the Mary Dykeman Guild celebrated its 50th anniversary and gave $10,611 for equipment to benefit our patients. Volunteer chaplains and Meals on Wheels drivers gave another 1390 hours.

Memorial’s bone density screening caught the attention of Brenda Booth, Logansport, and Sandy Fry, Peru at Area Five’s May Health Fair.

Paramedic Jeff Bell taught a group of Pioneer first-graders about the ambulance during Teddy Bear tours in May 2009.

At a fundraiser at Martin’s, Dr. Stephen Sauer and Andy VanZee helped raise money for Big Brothers/Big Sisters (BB/BS) by bagging groceries for tips. Dr. Sauer sits on the Cass County YMCA Board and Andy serves on the BB/BS Board.

A “Healthiest Employer”

Our hospital was chosen as a finalist in the 2009 Healthiest Employers of Indiana, an award presented by the Indianapolis Business Journal and Mavum Consulting. Fifteen employers from Indiana were recognized for proactively shaping the health of their employees. Logansport Memorial was honored because of our innovative programs since 1998 to enhance the health and wellness of our employees. The results have been significant, resulting in improvement in several aggregate bench marks and reduction in healthcare claims for our employees.

Alysah Kouskousakis, Katya Swisher and Elysia Vaughn served up buttery corn at Taste of Cass County in August.

Our relationship with our community is a partnership. We welcome the trust placed in us by our community, and we value the difference we make through the provision of medical care and through the economic benefits we share with our neighbors. In 2009, Memorial Hospital was the 4th largest employer in Cass County. We also paid $109,460 in property taxes, placed more than $2 million in investments with local financial institutions and spent over $2 million with local vendors for supplies, services and construction.

Our average wage in 2009 was $28.76 per hour, compared to the community average of $15.06. Our employees create income and jobs when they shop and invest locally.

Community Benefits

We are proud to be a nonprofit community hospital. Not only do we provide compassionate care for all, but we also improve our community’s health and quality of living through many activities: maintaining our trails, adding physicians and other providers, educating through classes or health fairs, providing charity care, participating in community events and more.

Many of the services we provide are free. We show the value of these gifts and uncompensated costs in a Community Benefits Assessment Report approved by the American Hospital Association.

2009 Community Benefits Assessment

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<tr>
<th>Category</th>
<th>Amount</th>
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<td>Community Health Services</td>
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<td>Health Professions Education</td>
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<td>Financial/In Kind Contributions</td>
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<td>Community Building</td>
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<td>Community Needs Survey</td>
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<td>Charity Care</td>
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<td>Total Donated Benefits</td>
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<td>Government Sponsored Health Care</td>
<td>$6,716,355</td>
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<tr>
<td>Bad Debts</td>
<td>$2,744,165</td>
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<tr>
<td>Total 2009 Community Benefits</td>
<td>$11,254,948</td>
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Memorial Hospital’s Economic Impact on our Community

<table>
<thead>
<tr>
<th>Year</th>
<th>Wages and Salaries</th>
<th>Personal Income generated</th>
<th>Output generated</th>
<th>Total employees</th>
<th>Jobs generated</th>
<th>Households supported</th>
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<td>784</td>
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<td>62,520,264</td>
<td>609</td>
<td>811</td>
<td>503</td>
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Source: Logansport Economic Development Foundation